



City of Porterville
291 N. Main St.
Porterville, CA 93257
www.ci.porterville.ca.us

Contact: Amy Graybehl
Leisure Services Specialist
(559) 782-7521
agraybehl@ci.porterville.ca.us

For Immediate Release: March 24, 2020

CITY OF PORTERVILLE OPERATIONS & SERVICES UPDATE

Porterville, CA – As the Coronavirus Disease (COVID-19) situation continues to evolve, locally and around the globe, the City of Porterville remains committed to protecting and preserving the health and safety of the community as its highest priority. All essential services will continue for residents and the City has taken action to limit, suspend, or cancel all activities that are non-essential in an effort to help slow the spread of COVID-19. Below is the latest update in regards to City services and operations. For the most continued information, visit the City of Porterville website at www.ci.porterville.ca.us.

Administrative Services

Human Resources- Open 8:00 am- 5:00 pm and closed for lunch 12:00- 1:00 pm until further notice. In an effort to minimize in-person traffic, any business that can be handled over the phone and through email is encouraged. Inquiries can be directed to (559) 782-7441 or hr-div@ci.porterville.ca.us.

Passports- To minimize in-person traffic and following action taken at the federal and state level, these services are suspended until further notice.

Airport

Regular operations continue. In an effort to minimize in-person contact, please call (559)782-7540 or email info@pv.aero before visiting the office.

Building/ Engineering/ Housing/ Planning

Construction has been deemed an essential service. In order to limit exposure, counter service is reserved for the acceptance and issuance of building permits. Counter hours are Monday-Friday, 10:00 am- 2:00 pm. To provide customer service, staff is available through the following methods:

Building: (559) 782-7480 engbldg@ci.porterville.ca.us
Engineering: (559) 782-7462 engbldg@ci.porterville.ca.us
Housing: (559) 782-7460 housing@ci.porterville.ca.us
Planning: (559) 782-7460 planning@ci.porterville.ca.us



City of Porterville
291 N. Main St.
Porterville, CA 93257
www.ci.porterville.ca.us

Contact: Amy Graybehl
Leisure Services Specialist
(559) 782-7521
agraybehl@ci.porterville.ca.us

City Council/ City Manager

City Council- Members remain available to be contacted both by their respective City email and telephone. City Council has requested the community limit its gathering, and should not exceed 25 persons with adherence to 6' social distancing.

City Manager's Office- Hours remain open 8:00 am to 5:00 pm, Monday - Friday, but in an effort to minimize in-person contact, please call (559)782-7466 or email mgr-office@ci.porterville.ca.us.

Council Meetings- Consistent with Governor Newsom's Executive Orders, future City Council meetings will be video-streamed on the City's YouTube channel and will allow electronic participation by the public in lieu of personal appearance.

Commissions and Committees- All other City meetings are cancelled until further notice.

Fire Department

Emergency operations continue. Non-essential services and events are being modified, postponed, or cancelled. The public is asked not to visit the City's fire stations, but to call 911 for emergencies or (559)782-7526 for general inquiries or email fire-dept@ci.porterville.ca.us

Parks & Leisure Services

Parks are open to the public during regular hours, however, group gatherings are discouraged, and should not exceed 25 persons with adherence to 6' social distancing. All community events, sports leagues, classes, pavilion rentals, and special programs are suspended until further notice. Inquiries can be directed to (559) 782-7536 or parks_leisure@ci.porterville.ca.us

Centennial Plaza- Hours open are 8:00 am to 5:00 pm, Monday - Friday, but in an effort to minimize in-person contact, please direct inquires to (559)791-7695 or parks_leisure@ci.porterville.ca.us.

Golf Course- Closed until further notice

OHV Park- Closed until further notice.

Zalud House- Closed until further notice.

Police Department

Regular operations continue. The Police Department lobby is closed to the public and non-essential services and events are being modified, postponed, or cancelled.

Animal Services- Animal Control officers are focusing on emergency calls only and animal shelter operations are by appointment only. If you are looking for your lost pet, visit adoptapet.com.



City of Porterville
291 N. Main St.
Porterville, CA 93257
www.ci.porterville.ca.us

Contact: Amy Graybehl
Leisure Services Specialist
(559) 782-7521
agraybehl@ci.porterville.ca.us

Fix-it tickets- Still being processed. Residents can use the phone at the front of the building to contact records and an employee will meet them outside to handle their requests.

Public Record Act requests/ Requests for copies of reports- Still being processed. Residents can use the phone at the front of the building to contact records and an employee will meet them outside to handle their requests.

Fingerprinting and live scanning- Closed to the general public until further notice.

Property evidence recovery- Occurring by appointment only. Residents should contact (559) 784- 7400 to schedule.

Transit

Regular operations continue except for Route 9 (Tule River Indian Reservation).

Utilities

Refuse and water services continue regular operations. City has suspended the turnoff of utilities for lack of payment and waived late fees until at least April 21.

City Hall office remains open for payments during regular hours, Mon- Fri, 7:30 am- 5:30 pm, however, residents are highly encouraged to minimize in-person traffic by using one of the alternative methods. Please call (559) 782-7438 if you are in need of your account number or balance.

Phone- (866) 681-4639

Online- <http://www.ci.porterville.ca.us/depts/Finance/paymentus.cfm>

Via your financial institution

###